

LICENSE AGREEMENT

[Last Updated: May 18, 2023]

This License Agreement ("**Agreement**") governs your engagement with NovaSight Ltd., together with its subsidiaries and affiliated companies including NovaSight Inc. ("**NovaSight**", "**Company**", "**we**", "**us**" or "**our**"), with respect to your access to, interaction with or use of the NovaSight's CureSight™ visual device, providing eye tracking based amblyopia treatment ("**System**"), supported by a cloud-based platform which integrates with the System and provides diagnosis and care management ("**Platform**").

This Agreement is a legally binding and enforceable agreement by and between: **(i)** a physician, healthcare providers, an Independent Diagnostic Testing Facilities known ("**IDTF**") and eye care providers (collectively **Eye Care Providers** or "**ECP**"); or **(ii)** patients, who are the children that use the System ("**Patient**")

(collectively, the Eye Care Provider and the Patient including its legal guardian referred to herein as "**you**" or "**your**");

-and-

NovaSight (regardless of whether you acquired or received the Platform or System independently, through a reseller, distributor or through your health insurance company).

This Agreement is an integral part of any other agreement entered into between you and NovaSight. You and NovaSight shall each be referred to herein as a "**party**" and collectively as the "**parties**".

ACCEPTANCE OF THE AGREEMENT: BY REGISTERING TO USE THE PLATFORM, OR BY OTHERWISE USING THE SYSTEM, YOU ACKNOWLEDGE THAT YOU HAVE READ, UNDERSTOOD AND AGREED TO THE TERMS OF THIS AGREEMENT. YOU AGREE TO BE BOUND BY THIS AGREEMENT AND TO COMPLY WITH ALL APPLICABLE LAWS AND REGULATIONS REGARDING YOUR USE OF THE SERVICES. IF YOU DO NOT AGREE TO ALL OR PART OF THIS AGREEMENT PLEASE DO NOT REGISTER OR USE THE SERVICES IN ANY MANNER. AS THE PATIENTS ARE CHILDREN, ANY ACCEPTANCE OF THESE TERMS SHALL BE MADE BY THE PATIENT'S LEGAL GUARDIAN.

1. AMENDMENTS

NovaSight reserves the right to modify, correct, or amend this Agreement at any time. The most current version of this Agreement will always be displayed on the System or the Platform and any changes will be indicated under the "Last Amended" date above. It is your responsibility to ensure that you are familiar with the most current version of this Agreement. Your continued use of the System and/or the Platform following the publication by NovaSight of an amended version of this Agreement shall constitute your express agreement to be bound by the amended Agreement.

2. REGISTRATION AND ACCOUNT

2.1 In order to use the Platform, the Eye Care Providers will be designated with a web-based account in which it can access the Platform ("**Account**"). The Eye Care Provider will be required to provide his/her full name, a valid email address, phone number, its profession and license number, all as part of the registration process. The Eye Care



Provider hereby represents and warrants that he/she will provide accurate and complete information in connection with the Account. NovaSight reserves the right to suspend or terminate the Account in the event that the Eye Care Provider has provided it with any untrue or inaccurate information. The Eye Care Provider may not assign or transfer his/her rights under the Account, including his/her username and password, without the prior written direct consent of NovaSight or its authorized representatives, provided however that each additional credential may be issued to administrators and caregivers of the Eye Care Provider. The Eye Care Provider may update and revise some of the information that is included in the Account from time to time.

2.2 The Patient is designated username and password to enter the System.

2.3 You shall be fully responsible to maintain the confidentiality of your username and password and for all activities occurred under your Account, whether done by you or on your behalf. Any unauthorized use or access to your Account must be immediately reported to NovaSight and its authorized representatives, where applicable.

3. SCOPE OF SERVICE

3.1 Subject to the terms herein, NovaSight hereby grants you a limited, revocable, non-exclusive, non-transferable and non-sub-licensable license to access and use the Platform or System, as applicable, solely during the Term (as defined below) and solely for the purpose set forth herein ("**License**"). Except as provided herein, all rights and title to the Platform and System, the web portal, and any and all derivative works or modifications thereof, as well as any documentation, trademarks, and any patentable information contained therein or embodied thereby shall remain solely with NovaSight.

3.2 NovaSight, at its sole discretion, is entitled to: (i) determine the features, settings, or other tools which are available as a part of the System or the Platform; (ii) modify, correct, amend, update, upgrade, enhance, improve, remove, replace or make any other changes to, or discontinue, or cease, temporarily or permanently, any features or functionalities of the System or the Platform; and (iii) modify and renew the license under any of the circumstances listed in (ii) above, without incurring any liability to you.

4. LICENSE RESTRICTIONS

4.1 You hereby undertake that you will not, and not allow others to: (i) sell, license (or sub-license), lease, assign, transfer, pledge, or share the License granted or any rights under this Agreement with any third party except as permitted hereunder; (ii) disassemble, decompile, reverse engineer or attempt to discover the source code or underlying algorithms; (iii) upload invalid data, viruses, worms, malicious code or other software agents through the System or the Platform; (iv) interfere with the proper working or security measures of the System or the Platform; (v) bypass the measures NovaSight may use to prevent or restrict access to the System and/or the Platform; (vi) use the System or the Platform for any illegal or unauthorized purpose, or that could give rise to any civil liability or other lawsuit; (vii) modify the System and/or the Platform, or insert any code or product, or in any other way manipulate the System or the Platform in any way or create any derivative works from the System or the Platform; or (viii) use the System or the Platform in a manner that violates or infringes any rights of any third party, including but not limited to, privacy rights, publicity rights or intellectual property rights.

4.2 Your failure to comply with the provisions set forth above may result in, at NovaSight's sole discretion, the termination or suspension of access to the System or the Platform



as well as the immediate termination of this Agreement, without derogating from any other remedy NovaSight may be entitled to under this Agreement or any applicable law.

5. REPRESENTATIONS AND WARRANTIES

Each party represents and warrants that it has the full legal authority to enter into and be bound by this Agreement and that it has no contractual or other hindrance to enter into this Agreement and to take upon itself to perform all of its undertakings hereunder. You represent and warrant to that: (a) you have, and will have at all times, all permits, consents, licenses and approvals for your use of the System and Platform and as required to fulfill your obligations herein; (b) you and your use of the System and Platform will comply with all applicable laws, regulations, rules and standards; and (c) you shall only use the serial number assigned to you as a means to communicate with NovaSight solely for support services. The Patient's legal guardian represent and warrant that they have the right, authority, and capacity to bind the Patient to this License Agreement without any restrictions and in any event will ensure that no personally identifiable information is provided to NovaSight in connection with the Patient.

6. TERM AND TERMINATION

- 6.1 This Agreement shall commence on the date you accepted its terms by accessing the System and/or the Platform, and shall thereafter continue for the duration of your use of the System and/or the Platform ("**Term**").
- 6.2 Notwithstanding the above, NovaSight may terminate this Agreement, for any or no reason, by providing you with a thirty (30) days prior written notice. Further, NovaSight may terminate this Agreement without any notice to you, with or without cause and immediately block access or suspend your Account, without any liability to NovaSight, if it suspects that you have breached this Agreement, including, but not limited to, the payment obligations, whether directly or indirectly (e.g., as a result of a failed health plan claim).
- 6.3 Upon the termination of the Agreement all rights and licenses granted under the Agreement shall immediately terminate and you shall cease your use of the System and/or the Platform. All sections detailed herein which by their nature are intended to survive termination, shall survive termination or expiration for any reason.

7. INTELLECTUAL PROPERTY RIGHTS

- 7.1 The Intellectual Property Rights and all other rights, title and interest of any nature in and to the System, Platform or any related documentation made available by or on behalf of NovaSight hereunder (including all modifications, enhancements, upgrades, customizations and derivative works thereof) are and shall remain the exclusive property of NovaSight and its licensors. For the purpose of this Agreement "**Intellectual Property Rights**" shall mean all intellectual property rights of every kind and description, including without limitation: (i) rights in or to trademarks and service marks (whether or not registered), trade names and other designations of source of origin, together with all goodwill related to the foregoing, (ii) patents and patent applications, (iii) rights in or to copyrights, whether or not registered, (iv) rights in or to trade secrets and confidential information, including without limitation know-how, technology methods, ideas and inventions, (v) rights in software and computer code



(whether in source code, object code or any other form) and (vi) all applications and registrations of any of the foregoing.

7.2 If you provide NovaSight receives any feedback (e.g., questions, comments, suggestions etc.) regarding the Platform ("**Feedback**"), all rights, including Intellectual Property Rights in such Feedback shall belong exclusively to NovaSight and to the extent required by applicable law, and you hereby irrevocably transfer and assign all Intellectual Property Rights it may has in such Feedback to NovaSight and waive any and all moral rights that it may has in respect thereto.

7.3 Nothing in this Agreement shall be construed as transferring any right, title or interest to you or any third party, unless explicitly stated hereunder. NovaSight and its licensors reserve any and all rights not expressly granted in this Agreement. The provisions of this section shall remain in full force and effect after termination or expiration of the Agreement for whatever reason.

8. INDEMNIFICATION

8.1 You shall indemnify, defend and hold NovaSight harmless, and its respective affiliates, officers, directors, shareholders, or representatives ("indemnified parties") from any and all demands, judgments, awards, losses, damages, expenses, claims and liabilities, and all related costs, including reasonable legal fees incurred by the indemnified parties as a result of or arising out of a third party claim in connection with: (i) your breach of this agreement; (ii) your gross negligence, willful misconduct or fraud, or that of your employees', agents', or subcontractors'; (iii) a medical negligence or medical malpractice caused by your actions or (iv) any breach or violation of applicable law by you.

9. DISCLAIMER OF WARRANTIES

YOU AGREE THAT YOUR USE OF THE PLATFORM AND SYSTEM; OR ANY RELATED MATERIALS, EQUIPMENT, TOOLS, HARDWARE, SOFTWARE, CONSULTATION, ADVICE AND OTHER SERVICES (COLLECTIVELY: "**SERVICES**") SHALL BE AT YOUR OWN RISK.

9.1 EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICES AND ANY RELATED DOCUMENTATION, SOFTWARE, OR COMPONENTS THEREIN ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTY OF ANY KIND. NOVASIGHT, ASSUMES NO RESPONSIBILITY OR LIABILITY FOR: (I) ANY UNAUTHORIZED ACCESS TO OR USE OF THE ACCOUNT; (II) ANY INTERRUPTION OR CESSATION OF TRANSMISSION TO OR FROM THE SERVICES; (III) ANY BUGS, VIRUSES, TROJAN HORSES, OR THE LIKE WHICH MAY BE TRANSMITTED TO OR THROUGH THE SERVICES; AND (IV) ANY LOSS OF DATA.

9.2 YOU ACKNOWLEDGE AND AGREE THAT YOUR THE SERVICES OR USE THEREOF DOES NOT CREATE A DOCTOR-PATIENT RELATIONSHIP BETWEEN NOVASIGHT AND YOU. IF YOU SUSPECT THAT YOU MAY HAVE A MEDICAL EMERGENCY, THEN CALL YOUR DOCTOR OR GENERAL EMERGENCY NUMBER IN YOUR COUNTRY IMMEDIATELY BECAUSE OUR SERVICES ARE



NOT INTENDED TO BE USED IN CONNECTION WITH MEDICAL EMERGENCIES. NEVER DISREGARD THE ADVICE FROM A LICENSED MEDICAL PROFESSIONAL OR DELAY IN SEEKING IT BECAUSE OF YOUR USE OF OUR SERVICES. NOVASIGHT DOES NOT WARRANT OR MAKE ANY REPRESENTATIONS REGARDING THE USE OR THE RESULTS OF THE USE OF THE SYSTEM OR SERVICES AND NOVASIGHT DOES NOT GUARANTY SUCCESS OF ANY TREATMENT OR THE SUCCESSFUL PROVISION OF ANY SPECIFIC MEDICAL OR HEALTH-RELATED RESULTS.

9.3 Some jurisdictions do not allow the exclusion of certain warranties or the limitation or exclusion of liability for incidental or consequential damages. Accordingly, some of the above limitations or exclusions may not apply to you. To the extent that NovaSight may not, as a matter of applicable law, disclaim any implied warranty or limit its liabilities, the scope and duration of such warranty and the extent of NovaSight liability shall be the minimum permitted under such applicable law.

10. LIMITATION OF LIABILITY

10.1 TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, UNDER NO CIRCUMSTANCES WHATSOEVER WILL NOVASIGHT AND/OR ITS AFFILIATES, PARTNERS, OFFICERS, DIRECTORS, EMPLOYEES, SHAREHOLDERS, AGENTS, LICENSORS, SUBCONTRACTS AND SUPPLIERS ("**REPRESENTATIVES**") BE RESPONSIBLE OR LIABLE TO YOU OR TO ANY OTHER ENTITY, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, UNDER ANY LEGAL THEORY, WHETHER CONTRACT, TORT OR OTHERWISE FOR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGES, ARISING OUT OF THE USE OF THE SERVICES, EVEN IF IT WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANYTHING TO THE CONTRARY IN THIS AGREEMENT, AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, NOVASIGHT'S MAXIMUM AGGREGATE LIABILITY FOR DAMAGES IN CONNECTION WITH THIS AGREEMENT AND USE OF THE SERVICES SHALL NOT EXCEED US\$100.

11. CONFIDENTIALITY

11.1 In the context of the relationship under this Agreement, the Customer and/or NovaSight ("**Disclosing Party**") may disclose to each other ("**Receiving Party**") certain confidential information regarding its technology and business ("**Confidential Information**"). The Receiving Party agrees to keep confidential and not disclose or use any Confidential Information except to support its use or provision of the services. Confidential Information shall not include information that Receiving Party can show: (i) was already lawfully known to or independently developed by Receiving Party without access to or use of Confidential Information, as evidenced by written and dated record; (ii) was received by Receiving Party from any third party without restrictions; (iii) is publicly and generally available, free of confidentiality restrictions; or (iv) is required to be disclosed by law, regulation or is requested in the context of a law enforcement investigation, provided that Receiving Party provides Disclosing Party



with prompt notice of such requirement and cooperates in order to minimize such requirement. Receiving Party shall restrict disclosure of Confidential Information to those of its employees and contractors with a reasonable need to know such information and which are bound by written confidentiality obligations no less restrictive than those set out herein. The non-disclosure and non-use obligations set forth in this Section shall survive the termination or expiration of this Agreement for a period of 3 years.

12. PRIVACY AND DATA PROTECTION

- 12.1 NovaSight will store, process and use the information you provide or which are automatically collected during your interaction with the System or the Platform and use of the services, in accordance with our privacy policy.
- 12.2 The Eye Care Provider acknowledges and agrees that NovaSight is solely a service provider or processor, as such terms are defined under applicable data protection laws, and therefore, if needed and solely to the extent applicable the parties shall execute either the Data Processing Addendum attached hereto as **Exhibit A** ("DPA"), or in accordance with the Business Associate Addendum ("BAA") attached hereto as **Exhibit B** in the event Customer's Patients are located in the US.

13. MISCELLANEOUS

- 13.1 **Governing Law and Jurisdiction.** This Agreement and any claim, controversy, or dispute arising out of, related to, or otherwise in connection with this Agreement shall be interpreted, construed, and enforced in accordance with the laws of the state of Israel, applied without giving effect to any conflicts of law principles. The parties agree that any lawsuit that may be brought with respect to this Agreement shall be brought and tried exclusively in the competent courts located within Tel Aviv, Israel.
- 13.2 **Relationship of the Parties.** Each party hereunder is considered an independent contractor. Nothing herein shall be deemed or construed to create a joint venture, fiduciary or agency relationship between the parties for any purpose.
- 13.3 **Assignment.** This Agreement may not be assigned or transferred by you without NovaSight's prior written consent.
- 13.4 **Force Majeure.** Neither party shall be liable for any delay or failure to perform if and to the extent that such delay or failure to perform is caused or otherwise brought about by circumstances beyond the non-performing party's reasonable control, including strikes, lockouts, labor troubles, restrictive government or judicial orders or decrees, riots, insurrection, war, terrorism, Acts of God (including a pandemic), and/or inclement weather, which the non-performing party is unable to prevent by the exercise of reasonable due diligence, and provided that the non-performing party uses its best efforts to overcome any such circumstances.



- 13.5 Entire Agreement. This Agreement and any links included herein, contains the entire agreement of the parties, and supersedes any prior oral or written agreements or understanding between the parties.
- 13.6 Severability. Should any one or more of the provisions of this Agreement be determined to be invalid, unlawful, or unenforceable in any respect, the validity, legality, and enforceability of the remaining provisions of this Agreement shall not in any way be affected or impaired by such determination and will remain in full force and effect, and the provision affected will be construed so as to be enforceable to the maximum extent permitted by law.
- 13.7 Waiver. Any delay or omission by either party to exercise any right under this Agreement shall not be construed to be a waiver of such right. A waiver by either party of any of the performance provisions of this Agreement shall not be construed to be a waiver of any succeeding performance or breach.



EXHIBIT A
DATA PROCESSING ADDENDUM

This Data Processing Addendum (“DPA”) is executed between NovaSight Ltd. and the Customer, and reflects the parties’ obligations and rights with respect to the processing of Patients’ Personal Data, Special Categories of Personal Data and Protected Health Information (as such terms are defined below).

1. DEFINITIONS

- 1.1 “**Adequate Country**” is a country that an adequacy decision from the European Commission.
- 1.2 “**CCPA**” means the California Consumer Privacy Act of 2018, Cal. Civ. Code §§ 1798.100 et. Seq.
- 1.3 “**Controller**”, “**Processor**”, “**Data Subject**”, “**Individual**”, “**Personal Data**”, “**Processing**” (and “**Process**”), “**Personal Data Breach**,” “**Protected Health Information**” and “**Special Categories of Personal Data**” shall all have the meanings given to them in the EU Data Protection Law. The terms “**Personal Information**”, “**Business**”, “**Business Purpose**”, “**Consumer**”, “**California Consumer**”, “**Service Provider**” and “**Sell**” shall have the meaning ascribed to them in the CCPA. “**Data Subject**” shall also mean and refer to “**Consumer**” as such term is defined in the CCPA. “**Personal Data**” shall also mean “**Personal Information**” for the purpose of this DPA.
- 1.4 “**Customer Data**” means any and all Personal Data, Special Categories of Personal Data or Protected Health Information uploaded by the Customer to the Platform and processed on behalf of the Customer by NovaSight for the purpose of performing the services.
- 1.5 “**Data Protection Laws**” means any and all applicable privacy and data protection laws and regulations (including, where applicable, EU Data Protection Law and HIPAA) as may be amended or superseded from time to time.
- 1.6 “**EU Data Protection Law**” means the (i) EU General Data Protection Regulation (Regulation 2016/679) (“**GDPR**”); (ii) Regulation 2018/1725; (iii) any national data protection laws made under, pursuant to, replacing or succeeding (i) and (ii); and (iv) any legislation replacing or updating any of the foregoing.
- 1.7 “**HIPAA**” means the Health Insurance Portability and Accountability Act of 1996 as amended by the Health Information Technology for Economic and Clinical Health Act (Title XIII of the American Recovery and Reinvestment Act of 2009), and their implementing rules and regulations codified at 45 C.F.R. Parts 160 and 164, each as may be amended from time to time.
- 1.8 “**Regulatory Authority**” means any national or state (in the case of the United States), or local authority of any government of any country having jurisdiction over the performance of this DPA (including any governmental division, prefecture, subdivision, department, agency, bureau, branch, office, commission, council, court or other tribunal).
- 1.9 “**Security Incident**” means any accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to, Personal Data, Special Categories of Personal Data or Protected Health Information of the other party or that has been collected by the other party. For the avoidance of doubt, any Personal Data Breach of the other party’s Personal Data, Special Categories of Personal Data or Protected Health Information, will comprise a Security Incident.



- 1.10 "**Standard Contractual Clauses**" means the [standard contractual clauses](#) for the transfer of Personal Data to third countries pursuant to Regulation (EU) 2016/679 of the European Parliament and of the Council adopted by the European Commission Decision 2021/914 of 4 June 2021.

2. RELATIONSHIP OF THE PARTIES

- 2.1 The parties acknowledge that in relation to all Customer Data, as between the parties, Customer is the **Controller** of Customer Data, and that NovaSight, in providing the services is acting as a **Processor** on behalf of the Customer. Without derogating from the above, it is hereby clarified that in addition to NovaSight's capacity as a Processor of the Customer Data, NovaSight is also a Controller of certain Personal Data related to the Customer, such as (without limitation) Customer's registration data, Customer's personnel contact details or the Customer's contact information in the event the Customer contacts NovaSight via email. Such Personal Data shall be used and processed in accordance with NovaSight's Privacy Policy.
- 2.2 The purpose, subject matter and duration of the Processing carried out by NovaSight on behalf of the Company, the nature and purpose of the Processing, the type of Personal Data and categories of Data Subjects are described in **ANNEX I** attached hereto.

3. REPRESENTATIONS AND WARRANTIES

- 3.1 The Customer represents and warrants that its Processing activities of Customer Data is in compliance with Data Protection Laws, including by establishing a lawful basis if and as required, and that the instructions provided to NovaSight shall comply with applicable Data Protection Law. In the event EU Data Protection or CCPA do not apply to the Customer, then Customer must abide by whatever other Data Protection Laws and data security laws and regulations applicable to it, and at a minimum: **(i)** obtain and maintain any and all authorizations, permissions and informed consents, as may be necessary under applicable laws and regulations, in order to allow NovaSight to lawfully process and use the Customer Data within the scope of the services; and **(ii)** have, properly publish and abide by an appropriate privacy policy that complies with all applicable Data Protection Laws.
- 3.2 NovaSight represents and warrants that: **(i)** it shall process the Customer Data on behalf of the Customer, solely for the purpose of providing the services and for the pursuit of a Business Purpose as set forth under the CCPA, all in accordance with Customer's written instructions including as set forth in the Agreement and this DPA; and **(ii)** in the event NovaSight is required under applicable laws to Process Customer Data other than as instructed by Customer, NovaSight shall make its best efforts to inform the Customer of such requirement prior to Processing such Customer Data, unless prohibited under applicable law.
- 3.3 NovaSight shall take reasonable steps to ensure **(i)** the reliability of its staff and any other person acting under its supervision who may come into contact with or otherwise have access to and Process the Customer Data; **(ii)** that persons authorized to process the Personal Data have committed themselves to confidentiality or are under an appropriate statutory obligation of confidentiality; and **(iii)** ensure that such personnel is aware of their responsibilities under this DPA and any Data Protection Laws.



4. PROCESSING OF PERSONAL DATA AND COMPLIANCE WITH DATA PROTECTION LAW

NovaSight shall be permitted to use and/or disclose Customer Data for the following purposes: (i) provide the service and maintain support of the Platform; (ii) internal purposes; (iii) maintaining and producing Patient Account records, providing monthly detailed reports of accounting by Patient revenue codes, including identifying all co-insurance and deductibles outstanding and including copies of all remittance advice and forms as NovaSight may require for the performance of the services; (iv) for stated purposes permitted under HIPAA; (v) for proper management and administration purposes or to carry out its legal responsibilities, provided however that: (a) such disclosure is required by law; or (b) that NovaSight obtains reasonable assurances from the person to whom the information is disclosed that it will be held confidentially and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person, that such person shall use appropriate safeguards to prevent use or disclosure of the information, and the person immediately notifies NovaSight of any instance of which the confidentiality of the information has been breached; or (v) to provide data aggregation services as defined under HIPAA relating to the health care operations of the Customer.

5. DATA SUBJECT RIGHTS

It is agreed that where NovaSight receives a request from a Data Subject or an applicable authority in respect of Customer Data Processed by it, where relevant, NovaSight will direct the Data Subject or the applicable authority to the Customer in order to enable the Customer to respond directly to the Data Subject's or the applicable authority's request, unless otherwise required under applicable laws. Both parties shall provide each other with commercially reasonable cooperation and assistance in relation to the handling of a Data Subject's or applicable authority's request, to the extent permitted under Data Protection Laws.

6. SUB-PROCESSOR

6.1 The Customer acknowledges that NovaSight may transfer Customer Data to and otherwise interact with third party data processors ("**Sub-Processor**"). The Customer hereby, authorizes NovaSight to engage and appoint such Sub-Processors to Process Customer Data, as well as permits each Sub-Processor to appoint a Sub-Processor on its behalf. NovaSight may continue to use those Sub-Processors already engaged by it, as listed in **ANNEX III**, and NovaSight may engage an additional or replace an existing Sub-Processor to Process Customer Data provided that it notifies the Customer of its intention to do so.

6.2 NovaSight will, where it engages any Sub-Processor, impose, through a legally binding contract between NovaSight and the Sub-Processor, data protection obligations no less onerous than those set out in this DPA on the Sub-Processor. NovaSight shall ensure that such contract will require the Sub-Processor to provide sufficient guarantees to implement appropriate technical and organizational measures in such a manner that the processing will meet the requirements of the Data Protection Laws.

6.3 NovaSight shall remain fully responsible for the performance of the Sub-Processors obligations, and shall notify the Customer of any failure by the Sub-Processor to fulfill its contractual obligations.



7. TECHNICAL AND ORGANIZATIONAL MEASURES

7.1 Taking into account state of the art, the costs of implementation and the nature, scope, context, and purposes of Processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, without prejudice to any other security standards agreed upon by the parties, NovaSight shall implement appropriate technical and organizational measures to ensure a level of security appropriate to the risk and in accordance with best industry practices to protect data from a Security Incident. Parties acknowledge that security requirements are constantly changing and that effective security requires frequent evaluation and regular improvements of outdated security measures.

7.2 Technical and organizational measures implemented by NovaSight to ensure an appropriate level of security are further detailed in **ANNEX II**.

8. SECURITY INCIDENT

NovaSight will notify the Customer upon becoming aware of any confirmed Security Incident involving the Customer Data in NovaSight's possession or control, as determined by NovaSight in its sole discretion. NovaSight's notification regarding or response to a Security Incident under this Section shall not be construed as an acknowledgment by the Company of any fault or liability with respect to the Security Incident. NovaSight will, in connection with any Security Incident affecting the Customer Data: (i) quickly and without delay, take such steps as are necessary to contain, remediate, minimize any effects of and investigate any Security Incident and to identify its cause; (ii) co-operate with the Customer and provide the Customer with such assistance and information as it may reasonably require in connection with the containment, investigation, remediation or mitigation of the Security Incident; (iii) notify the Customer in writing of any request, inspection, audit or investigation by a Regulatory Authority or other authority or litigation arising out of or related to such Security Incident and provide full cooperation to the Customer in responding to such event; and (iv) update the Customer as necessary and provide sufficient information to allow the Customer to meet legal and contractual obligations, including pertaining to any proposed notification to a Regulatory Authority and/or Data Subject.

9. AUDIT RIGHTS

9.1 NovaSight shall respond to inquiries from the Customer regarding the Processing of Personal Data in accordance with this DPA, and shall further make available to the Customer all information necessary to demonstrate compliance with the obligations under the EU Data Protection Laws.

9.2 NovaSight shall make available, solely upon prior written notice and no more than once per year, to a reputable auditor nominated by the Customer, any and all information necessary to reasonably demonstrate compliance with this DPA and applicable Data Protection Laws, and shall allow audits, including inspections, by such reputable auditor solely in relation to the Processing of the Customer Data ("**Audit**") in accordance with the terms and conditions hereunder. The Audit shall be subject to the terms of this DPA and confidentiality obligations (including towards third parties). NovaSight may object in writing to an auditor appointed by the Customer in the event that NovaSight reasonably believes that the auditor is not suitably qualified or independent, a competitor of NovaSight or otherwise unsuitable ("**Objection Notice**"). The Customer will appoint a different auditor or conduct the Audit itself upon its receipt of an Objection Notice from NovaSight. The



Customer shall bear all expenses related to the Audit and shall make (and ensure that each of its mandated auditors makes) reasonable endeavors to avoid causing (or, if it cannot avoid, to minimize) any damage, injury or disruption to NovaSight's premises, equipment, personnel and business while its personnel are on those premises during such Audit. Any and all conclusions of such Audit shall be confidential and reported back to NovaSight immediately. Notwithstanding the aforementioned, NovaSight shall make Personal Health Information available as required to provide an accounting of disclosures in accordance with HIPAA.

10. DATA TRANSFER

- 10.1 The Customer acknowledges and agrees that in order to provide the services NovaSight might transfer (or access) Customer Data from countries outside the EU Member States, the three EEA member countries (Norway, Liechtenstein and Iceland) (collectively, "**EEA**"), Switzerland and the United Kingdom ("**UK**"), or an Adequate Country (as such transfers to permitted countries do not require Standard Contractual Clauses or an alternative transfer mechanism), as detailed herein.
- 10.2 In the event the Processing includes transferring of Personal Data from the EEA, Switzerland or the UK to other countries and such transfers are not performed through an alternative recognized compliance mechanism as may be adopted by NovaSight for the lawful transfer of processing Personal Data outside the EEA, Switzerland or the UK, as applicable or is not exempt under Article 49 of the GDPR (collectively "**Restricted Transfer**"), the following shall apply:
 - 10.2.1 In order to maintain the integrity, security and confidentiality of the Personal Data, a Restricted Transfer shall be subject, in addition to the terms of this DPA, to the terms and obligations of the **Module II** of the [Standard Contractual Clauses](#) in which NovaSight shall be deemed as the Data Importer and the Customer shall be deemed as the Data Exporter.
 - 10.2.2 The purpose and description of the transfer shall be detailed in **ANNEX I**.
- 10.3 The Customer further agrees that where NovaSight engages a Sub-Processor, and those processing activities include a Restricted Transfer, NovaSight and the Sub-Processor shall be bound by the [Standard Contractual Clauses](#) in which NovaSight shall be deemed as the Data Exporter and the Sub-Processor shall be deemed as the Data Importer. For the purposes of such engagement, NovaSight and the Sub-Processor will enter into **Module III** of the [Standard Contractual Clauses](#).
- 10.4 Subject to Clause 13 of Standard Contractual Clauses, NovaSight agrees to submit itself to the jurisdiction of and cooperate with the competent supervisory authority in any procedures aimed at ensuring compliance with these [Standard Contractual Clauses](#).
- 10.5 Measures and assurances regarding U.S. government surveillance ("**Additional Safeguards**") are further detailed in **ANNEX II**.



11. TERM & TERMINATION

11.1 This DPA shall be effective as of the date the Customer completes the registration process for the services, in accordance with the Agreement and shall remain in force until the services are terminated.

11.2 Following termination of this DPA, NovaSight shall, at the choice of the Customer, delete the Customer Data processed on behalf of the Customer and certify to the Customer that it has done so, or return all the Customer Data to the Customer and delete existing copies unless applicable law or regulatory requires the storage of the Customer Data. Until the data is deleted or returned, NovaSight shall continue to ensure compliance with this DPA.

12. CONFLICT

In the event of a conflict between the terms and conditions of this DPA and the Agreement, this DPA shall prevail. Except as set forth herein all of the terms and conditions of the Agreement shall remain in full force and effect.



ANNEX I**DETAILS OF PROCESSING AND TRANSFERRING OF CUSTOMER PERSONAL DATA**

This **ANNEX I** includes certain details of the Processing of Customer Data as required by Article 28(3) GDPR and details of transferring Personal Data subject to the Standard Contractual Clauses.

Categories of data subjects whose personal data is processed or transferred:

- Patients
- Legal Guardian

Categories of personal data processed and transferred:

- Customer Data which shall include Personal Data and Special Categories of Personal Data of the Customer's Patients which may include the following:
 - The Patient's full name
 - ID number
 - Date of birth
 - Gender
 - Last visit to the site where the Patient is being seen; and
 - Certain health information of the Patient including test results.
- Legal Guardian contact details

Sensitive data processed or transferred (if applicable) and applied restrictions or safeguards that fully take into consideration the nature of the data and the risks involved, such as for instance strict purpose limitation, access restrictions (including access only for staff having followed specialized training), keeping a record of access to the data, restrictions for onward transfers or additional security measure:

Health Related Data

The frequency of the transfer (e.g. whether the data is transferred on a one-off or continuous basis):

Continuous basis.

Nature of Purpose(s) for the processing and transferring on behalf of the controller:

To provide the Services.

Duration of the processing:

The duration shall be for the duration of the Term or until the Customer requests its deletion.

For transfers to (sub-) Processors, also specify subject matter, nature and duration of the processing.

The sub-processors are hosting services and support services, all of the above is applicable to the sub-processors.



ANNEX II

TECHNICAL AND ORGANISATIONAL MEASURES

NovaSight is committed to provide transparency regarding the security measures implemented in order to secure and protect Personal Data processed by the Company for the purpose of providing its services.

The security objectives of the Company are identified and managed to maintain a high level of security and consists of the following (concerning all data assets):

- **Availability** - information and associated assets should be accessible to authorized users when required. The computer network must be resilient. The Company must detect and respond rapidly to incidents (such as viruses and other malware) that threaten the continued availability of assets, systems, and information.
- **Confidentiality** - ensuring that information is only accessible to those authorized to access it, on a need-to-know-basis.
- **Integrity** - safeguarding the accuracy and completeness of information and processing methods and therefore requires preventing deliberate or accidental, partial or complete, destruction, or unauthorized modification, of electronic data.

The purpose of NovaSight information security management system is to:

- Protect and ensure the availability, confidentiality, and integrity of the Company systems, the Customer's, Patient's and Legal Guardian's data, and other Company information systems.
- Enable advanced computing services to support the business processes and the Company goals.
- Detect, prevent, and respond with the best measures to cyber-attack or other information security incidents that may have impact on the company assets.

The following policies are maintained by the Company in order to ensure the measures set forth above. The policies are updated on an ongoing basis and reviewed annually for gaps:

- Data protection procedure
- Privacy Policy Procedure
- Data breach notification procedure
- Data subject access request under the GDPR
- Cyber security Risk Management Procedure
- Cyber security PMS management Procedure
- Software Life Cycle Procedure

As part of our data protection compliance process, we have implemented technical, physical and administrative security measures to protect the Personal Data and/or Personal Information (used herein as "Personal Data" collectively") as explained below.



Physical Access Control

The Company ensures the protection of the data servers which store the Personal Data for the Company from unwanted physical access. The data processed by the Company is stored in the AWS cloud and the Dropbox data servers. The Company also secures physical access to its offices by ensuring that only authorized individuals such as employees and authorized external parties (maintenance staff, visitors, etc.) can access the Company's offices by using security locks and an alarm system, amongst other measures as well.

System Control

Access to the Company's database is highly restricted in order to ensure that only relevant personnel who have received prior approval can access the database. The Company has also implemented appropriate safeguards related to remote access and wireless computing capabilities. Employees are assigned private passwords that allow strict access or use to Personal Data, all in accordance with such employee's position, and solely to the extent such access or use is required. There is constant monitoring of access to the Personal Data and the passwords used to gain access. In addition to password login, two-factor authentication ("2FA") provides an added layer of security to Company's database. The Company is using automated tools to identify non-human login to minimize the risk of a brute force attack.

Data Access Control

User authentication measures have been put in place in order to ensure that access to Personal Data is restricted solely to those employees who have been given permission to access it and to ensure that the Personal Data is not accessed, modified or deleted without specific authorization for such actions to be done. Any access to Personal Data, as well as any action performed involving the use of Personal Data requires a password and username, which is routinely changed, as well as blocked when applicable. Each employee is able to perform actions solely in accordance with the permissions granted to him by the Company. Furthermore, the Company conducts ongoing reviews of the employees who have been given authorization to access Personal Data, in order to assess whether such access is still required. The Company revokes access to Personal Data immediately upon termination of employment.

Log Management

NovaSight has implemented a central read-only log repository which provides search All actions in the NovaSight systems are. NovaSight does not allow customers to access logs. However, in case of a court order or official investigation, NovaSight will provide the required information.

Organizational and Operational Security

The Company puts a lot of effort and invests a lot of resources into ensuring that the Company's security policies and practices are being complied with, including by continuously providing employees with training with respect to such security policies and practices. The Company strives to raise awareness regarding the risks involved in the processing of Personal Data. In addition, the Company has implemented applicable safeguards for its hardware and software, including by installing firewalls and anti-virus software on applicable Company hardware and software, in order to protect against malicious software.



Transfer Control

All transfers of Personal Data are protected by the use of encryption safeguards. The Company's servers are protected by industry best standards. In addition, to the extent applicable, the Company's business partners execute an applicable Data Processing Agreement, all in accordance with applicable laws. The Company conducted a transfer impact assessment ("TIA") identifying all transfers of Personal Data and is able to share the TIA upon Customer's request. The purpose of transfer control is to ensure that Personal Data cannot be read, copied, modified or removed by unauthorized parties during the electronic transmission of these data or during their transport or storage in the applicable data center. Further, any and all transfers of the data (either between the servers, from client side to server side and between Company's designated partners) is secured (HTTPS). Default encryption is implemented in transit and rest.

Availability Control

Measures for ensuring the ability to restore the availability and access to Personal Data in a timely manner in the event of a physical or technical incident were implemented by the Company and include an automated backup procedure. The Company has a backup concept which includes automated daily backups. The Company has also implemented Business Continuity plans and Disaster Recovery policies so that in the event of a disaster the Company will be able to continue to provide the services.

Data Retention

Personal Data is retained for as long as needed for us to provide our services or as required under applicable laws.

Job Control

All of the Company's employees are required to execute an employment agreement which includes confidentiality provisions as well as applicable provisions binding them to comply with applicable data security practices. In the event of a breach of an employee's obligation or non-compliance with the Company's policies, the Company implements certain repercussions in order to ensure compliance with the Company's policies. In addition, prior to the Company's engagement with third party contractors, the Company undertakes diligence reviews of such third-party contractors. The Company agrees with third party contractors on effective rights of control with respect to any Personal Data processed on behalf of the Company. The Company ensures that it enters into data protection agreements with all of its clients and service providers.

Software Development Life Cycle

Software development and change management at NovaSight are performed in a manner to help ensure applications are properly designed, tested, approved and aligned to NovaSight's Customers' business objectives. Changes are discussed, evaluated and approved by relevant managers from product, development and operations. Personnel responsibilities for the design, acquisition, implementation, configuration, modification, and management of systems are assigned. In addition, changes performed to the application are communicated to NovaSight's Customers through release notes published on the NovaSight customer success website.



Contractual Obligations

Company has ensured all documents, including without limitations, agreements, privacy policies online terms, etc. are compliant with the Data Protection Regulations, including by implementing Data Processing Agreement and where needed Standard Contractual Clauses (either pursuant to the GDPR and adopted by the European Commission **Decision 2021/914** of 4 June 2021 which is attached herein by linked reference: <https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32021D0914&from=EN> or pursuant to the standard data protection clauses adopted pursuant to or permitted under Article 46 of the UK GDPR for transferring Personal Data outside of the EEA or UK).

Additional Safeguard

Measures and assurances regarding U.S. government surveillance (“**Additional Safeguards**”) have been implemented due to the EU Court of Justice Case C-311/18, Data Protection Commissioner v Facebook Ireland Limited and Maximilian Schrems decision (“**Schrems II**”), these measures include the following:

- Encryption both in transit and at rest;
- As of the date of this DPA, Sentry has not received any national security orders of the type described in Paragraphs 150-202 of the Schrems II decision.
- No court has found NovaSight to be the type of entity eligible to receive process issued under FISA Section 702: (i) an “electronic communication service provider” within the meaning of 50 U.S.C § 1881(b)(4) or (ii) a member of any of the categories of entities described within that definition.
- NovaSight shall not comply with any request under FISA for bulk surveillance, i.e., a surveillance demand whereby a targeted account identifier is not identified via a specific “targeted selector” (an identifier that is unique to the targeted endpoint of communications subject to the surveillance).
- NovaSight shall use all available legal mechanisms to challenge any demands for data access through national security process that Sentry receives, as well as any non-disclosure provisions attached thereto.
- NovaSight will notify Customer if NovaSight can no longer comply with the Standard Contractual Clauses or these Additional Safeguards, without being required to identify the specific provision with which it can no longer comply.

Penetration Testing

External penetration test is performed after significant change in the system software. The penetration tests include, among others, procedures to prevent customers, groups of individuals, or other entities from accessing confidential information other than their own. The penetration tests and security scans are performed by a reputable Third-party vendor. In addition, NovaSight conducts vulnerability scans designed to identify potential vulnerabilities or misconfigurations after significant change in the system software or environment. Actions are taken to remediate identified deficiencies on a timely basis. Vulnerability scans is performed using external tools, in order to detect potential security breaches



Reporting a Security Issue

NovaSight is exerting considerable resources to ensure a secure code and infrastructure for all of its products. If you believe that you have found a security vulnerability in any of our products, please report it to us straight away via e-mail privacy@nova-sight.com. Please be sure to include a brief description, detailed steps to reproduce and what might be the impact.



ANNEX III
SUB-PROCESSORS LIST

Table 1: Sub-Processors List

Processor	Server Location	Service
Eyecare Provider (ECP)	Frankfurt, Germany	Create patient and monitoring treatment
Independent Diagnostic Testing Facility (IDTF)	Frankfurt, Germany	Support



EXHIBIT B
BUSINESS ASSOCIATE ADDENDUM

This Business Associate Agreement (the “**Agreement**”) is by and between NovaSight Ltd. acting as a Business Associate (“**BA**”) and the Customer and reflects the parties’ obligations and rights with respect to the processing of Patients’ Protected Health Information (as such term is defined under the HIPAA), if and to the extent applicable.

RECITALS

WHEREAS, the CE has engaged the BA to provide the Services as defined under the License Agreement between the parties (the “**Underlying Agreement**”);

WHEREAS, CE possesses Protected Health Information (as hereinafter defined) and is permitted to use or disclose such information only in accordance with HIPAA; and

WHEREAS, BA may receive such information from CE, or create, maintain or transmit such information on behalf of CE, in order to perform certain functions and services or provide goods or both and;

WHEREAS, CE wishes to ensure that BA will appropriately safeguard Protected Health Information;

NOW THEREFORE, CE and BA agree as follows:

- 1. Definitions** The parties agree that the following terms, when used in this Agreement, shall have the following meanings, provided that the terms set forth below shall be deemed to be modified to reflect any changes made to such terms from time to time as defined in HIPAA. Any term which is not defined hereunder shall have the meaning ascribed to it under the HIPAA.
- a. “HIPAA” means the Health Insurance Portability and Accountability Act of 1996, the Health Information Technology for Economic and Clinical Health Act, incorporated in the American Recovery and Reinvestment Act of 2009 and the Privacy, Security, Breach Notification, and Enforcement Regulations at 45 C.F.R. Part 160 and 45 C.F.R. Part 164.
 - b. “*Breach*” shall mean the unauthorized acquisition, access, use, or disclosure of Unsecured Protected Health Information which compromises the security or privacy of such information, as set forth in 45 C.F.R. § 164.402.
 - c. “Business Associate” shall have the same meaning as the term “business associate” at 45 C.F.R. § 160.103.
 - d. “*Covered Entity*” shall have the same meaning as the term “covered entity” at 45 C.F.R. § 160.103.
 - e. “*Protected Health Information*” or “*PHI*” shall mean Protected Health Information, as defined in 45 C.F.R. § 160.103, and is limited to the Protected Health Information received, maintained, created or transmitted on behalf of CE by BA in performance of the Services. For purposes of this Agreement, all references to PHI mean CE’s PHI and PHI of Covered Entities for which CE is serving as a Business Associate. PHI shall include Electronic Protected Health



Information. For the avoidance of doubt, it shall be clarified that, any data which was “De-identified” in accordance with 45 CFR § 164.514, and under the permitted uses of this Agreement, shall not be deemed as PHI, even if such data was derived from PHI.

- f. “*Unsecured PHI*” shall mean Protected Health Information that is not rendered unusable, unreadable, or indecipherable to unauthorized individuals through the use of a technology or methodology specified by the Secretary of HHS from time to time.

2. Status of Parties

- a. BA hereby acknowledges and agrees that for the provision of the Services CE is a Covered Entity and that BA is a Business Associate of CE.
- b. The Parties acknowledge and agree to comply with the applicable HIPAA security standards set forth at 45 C.F.R. §§ 164.308, 164.310, 164.312, 164.314 and 164.316 and with any and all applicable HIPAA privacy-related requirements relevant to the provision of the Services.
- c. Without derogating from BA undertakings, CE shall bare full responsibility for the accuracy, quality, and legality of PHI transferred by CE to BA for the provision of the Services, and the legality of the means by which such PHI was acquired. BA is not involved nor confirms the manner and circumstances of any such data collection.

3. Permitted Uses and Disclosures

- a. *Performance of Services.* BA may use or disclose PHI in connection with the performance of the Services if such use or disclosure of PHI would not violate HIPAA if done by CE or if such use or disclosure is expressly permitted under this Agreement. In performing the Services, BA may request, use, disclose or transmit only the minimum necessary PHI, in accordance with HIPAA.
- b. *Proper Management and Administration.* BA may use or disclose PHI received by BA in its capacity as Business Associate of CE for the proper management and administration of BA. Any such disclosure of PHI shall only be made if BA obtains reasonable assurances from the person to whom the PHI is disclosed that: (1) the PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the person; (2) BA will be notified by such person of any instances of which it becomes aware in which the confidentiality of the PHI has been breached; and (3) the person will provide CE, in accordance with Section III C. hereof, appropriate notice and opportunity to object before disclosing PHI on the basis that such disclosure is required by law.
- c. *Disclosures Required By Law.* BA may only use or disclose PHI on the basis that such disclosure is required by law after notifying CE’s Privacy Officer or his/her designee to allow an opportunity to object to the disclosure and to seek appropriate relief. If CE objects to such disclosure, BA shall, to the extent legally permitted, refrain from disclosing the PHI until CE has exhausted all alternatives for relief. However, if BA is unable to notify CE for reasons beyond BA’s control, BA may disclose PHI on the basis that such disclosure is required by law so long as BA provides immediate notice to CE’s Privacy Officer or his/her designee following the disclosure.



- d. *Disclosure to Subcontractors.* BA shall ensure that any subcontractors that create, receive, maintain or transmit PHI on behalf of BA agree, in a writing that complies with the requirements of 45 C.F.R. § 164.504(e)(2) through (e)(4), to be bound by substantially similar restrictions and conditions that apply to BA under this Agreement with respect to such PHI, including, without limitation, implementing reasonable and appropriate safeguards to protect it.
- e. *Data Aggregation.* For the fulfillment of the Underlying Agreement and provision of the Services, BA may use and disclose PHI for data aggregation purposes, however, only to the extent that such use is permitted under HIPAA.
- f. *De-identified Information.* BA may de-identify the data and use the PHI to create de-identified data in accordance with the HIPAA de-identification requirements as set under 45 CFR § 164.514 or any amendment thereto. BA may only use and disclose de-identified health information if (i) as permitted by CE in writing in its sole discretion (including the provision of the Services and R&D related thereto) and (ii) the de-identification is in compliance with 45 C.F.R. § 164.502(d), and the de-identified health information meets the standards and implementation specifications for de-identification under 45 C.F.R. § 164.514(a) or (b).

4. Nondisclosure

- a. *As Provided In Agreement.* Without derogating from any separate authorization or assignment granted to the BA or anyone on its behalf, BA shall not use or further disclose PHI except as permitted or required by this Agreement.
- b. *Additional Restrictions.* If CE notifies the BA in writing that CE has agreed to be bound by additional restrictions on the uses or disclosures of PHI pursuant to HIPAA, BA and CE shall mutually agree on the extent to which BA will be bound by such additional restrictions and BA shall not disclose PHI in violation of such additional mutually agreed upon restrictions. BA shall ensure that any subcontractors that create, receive, maintain or transmit PHI on behalf of BA agree in writing to be bound to such restrictions mutually agreed upon between BA and CE.

5. Safeguards, Reporting, Mitigation and Enforcement

- a. *Safeguards.* BA shall use appropriate safeguards to prevent use or disclosure of PHI, as provided by the Underlying Agreement and in accordance with applicable law and common standards. BA shall, in accordance with HIPAA, timely implement, and require its agents and subcontractors to timely implement, administrative, physical and technical safeguards, and policies and procedures, that reasonably and appropriately protect the confidentiality, integrity, and availability of any PHI it creates, receives, maintains or transmits on behalf of the CE.
- b. *Reporting.* BA shall report to CE's Privacy Officer or his/her designee as soon as practicable, but in no event more than ten (10) business days, after BA becomes aware of (1) any use or disclosure of PHI in violation of this Agreement or applicable law or (2) any Security Incident as defined by HIPAA at 45 C.F.R. §164.304.



- c. *Mitigation.* BA shall have procedures in place to reasonably mitigate any deleterious effect from any use or disclosure of PHI in violation of this Agreement or applicable law.
- d. *Sanctions.* BA shall impose appropriate sanctions against any employee, subcontractor or agent who uses or discloses PHI in violation of this Agreement or applicable law.
- e. *United States Department of Health and Human Services.* BA shall make its internal practices, books and records relating to the use and disclosure of PHI available to the Secretary of the United States Department of Health and Human Services (“HHS”) for purposes of determining CE’s compliance with HIPAA; provided, however, that BA shall immediately notify CE upon receipt by BA of any such request for access by the Secretary of HHS, and shall provide CE with a copy thereof as well as a copy of all materials disclosed pursuant thereto. The parties’ respective rights and obligations under this Section V E. shall survive termination of the Agreement.

6. Obligation to Provide Access, Amendment and Accounting of PHI

- a. *Access to PHI.* BA shall make available to CE such information as CE may require to fulfill CE’s obligations to provide access to, and copies of, PHI in accordance with HIPAA.
- b. *Amendment of PHI.* BA shall make available to CE such information as CE may require to fulfill CE’s obligations to amend PHI in accordance with HIPAA. In addition, BA shall, as directed by CE, incorporate any amendments to PHI into copies of such information maintained by BA.
- c. *Accounting of Disclosures of PHI.* BA shall make available to CE such information as CE may require to fulfill CE’s obligations to provide an accounting of disclosures with respect to PHI in accordance with HIPAA. In addition, BA shall maintain a record of all disclosures of PHI, including the date of the disclosure, the name and, if known, the address of the recipient of the PHI, a brief description of the PHI disclosed, and the purpose of the disclosure which includes an explanation of the basis for such disclosure. BA shall make this record available to CE upon CE’s request.
- d. BA may fulfil its obligations under this section VI by providing the CE with relevant interfaces and or features for the CE’s own use, allowing the CE to access, amend and export an accounting of disclosures report, regarding the PHI.
- e. *Restrictions on Disclosures to Health Plans.* BA agrees to take all necessary steps, at the request of CE, to comply with requests by individuals not to send PHI to health plans in accordance with 45 C.F.R. § 164.522(a). BA may not agree to any restriction on the use or disclosure of PHI requested by an individual without CE’s prior approval.
- f. *Forwarding Requests From Individual.* Without derogating from BA’s direct obligations under any applicable law, in the event that any individual requests access to, amendment of, accounting of, or restrictions on the use or disclosure of, PHI directly from BA, BA shall within the period prescribed by law (and if no such period is prescribed by law, within a reasonable time period) forward such request to CE. CE shall have the responsibility of responding to forwarded requests. However, if forwarding the individual’s request to CE would cause



- CE or BA to violate HIPAA, BA shall instead respond to the individual's request as required by such law and notify CE of such response as soon as practicable.
- g. *Confidentiality by CE.* Nothing in this section shall be construed as a waiver by BA of any legal privilege or of any protections for trade secrets or confidential commercial information. In the event that CE learns of, is provided with or otherwise has access to confidential or proprietary information of BA pursuant to this Agreement, CE shall safeguard such information with the same degree of care that CE uses to protect its own confidential information, and shall not use or disclose such information except as permitted by the Underlying Agreement.

7. Reporting of Breaches and Improper Disclosures

- a. *Notification of Breach, Mitigation.* In the event of a Breach by BA in violation of the requirements of this Agreement of any Unsecured PHI that BA accesses, maintains, retains, modifies, records, stores, transmits, destroys, or otherwise holds or uses on behalf of CE, BA shall report such Breach to CE as soon as practicable, but in no event more than ten (10) business days after the Breach is discovered by BA (as defined in 45 C.F.R. § 164.410(a)). BA shall, in consultation with CE, mitigate, to the extent practicable, any harmful effect of such Breach that is known to BA.
- b. *Content of Notification.* Notice of a Breach shall include, at a minimum, to the extent known by BA: (i) the identification of each individual whose Protected Health Information has been, or is reasonably believed to have been, accessed, acquired, used, or disclosed during the Breach, (ii) the date of the Breach and the date of discovery of the Breach, if known, (iii) the scope of the Breach, (iv) a description of the BA's response to the Breach, and (v) any other information that CE is required to include in notifications to such individuals pursuant to 45 C.F.R. § 164.404. However, BA's inability to determine such information shall not be cause for delaying notification to the CE.
- c. The parties agree that the BA shall not have the need to notify the CE of the ongoing existence and occurrence of unsuccessful Security Incidents. For purposes of this Agreement, such unsuccessful Security Incidents include, without limitation, activity such as pings and other broadcast attacks on BA's firewall, port scans, unsuccessful log-on attempts, denial of service and any combination of the above, so long as no such unsuccessful Security Incident results in unauthorized access, use, disclosure, modification or destruction of electronic PHI or interference with information system operations related to the ePHI.
- d. *Notice to Individuals and Media.* Subject to BA's legal obligations, in the event that BA discovers a Breach by BA in violation of the requirements of this Agreement, CE shall decide how and when the notification to individuals and media shall be provided and shall approve the content of such notifications. At the request of CE and in CE's sole discretion, BA shall provide the notification to individuals and/or the media as directed by CE. CE shall bear all costs related to such notification.
- e. *Tracking of Disclosures.* BA shall track all disclosures of PHI to third parties, including those made to BA's directors, officers, subcontractors, employees, affiliates, agents, and representatives, other than those disclosures that meet the exception criteria of 45 C.F.R. § 164.528.



8. Representations and Warranties of CE With regard to the use or disclosure of PHI, CE represents and warrants as follows:

- a. *Compliance with Law.* CE (i) shall comply with HIPAA in its use or disclosure of PHI; (ii) shall not use or disclose PHI in any manner that violates applicable federal and state laws; and (iii) shall not request or cause BA to use or disclose PHI in any manner that violates applicable federal and state laws.
- b. *Authorization.* CE has obtained all necessary authorizations, consents and permissions that may be required under applicable law and regulation prior to transferring, disclosing, permitting any Use or otherwise making information available to BA.
- c. *Revocation of Authorizations.* CE shall promptly notify BA, in writing, of any changes in or revocation of an individual's permission to use or disclose PHI, if such change or revocation affects BA's permitted or required uses and disclosures.
- d. *Restrictions on Uses and Disclosures.* CE shall promptly notify BA in writing of any arrangements permitted or required of CE, including, but not limited to, restrictions on use or disclosure of PHI agreed to by CE pursuant to 45 C.F.R. Section 164.522 that may impact the use or disclosure of PHI by BA under this Agreement.

9. Material Breach, Enforcement, Termination and Limitation of Liability

- a. *Term.* This Agreement shall be effective as of the Agreement Effective Date, and shall continue until the Agreement is terminated in accordance with the provisions of Section IX B. below or until the Underlying Agreement terminates, whichever is sooner.
- b. *Termination.* CE may terminate this Agreement and the Underlying Agreement:
 - i. Immediately if CE determines that BA has breached or violated a material term of this Agreement that is not cured within thirty (30) days of BA's receipt of notice of the breach or violation in writing from CE;
 - ii. Immediately, upon a written notice, if BA is named as a defendant in a criminal proceeding for a violation of HIPAA;
 - iii. Immediately, upon a written notice, if a final finding or stipulation that BA has violated any standard or requirement of HIPAA is made in any administrative, civil, or criminal proceeding; or
 - iv. If there is no Underlying Agreement, this Agreement may be terminated upon 30 days' written notice from CE to BA.
- c. *Reporting to United States Department of Health and Human Services.* If CE's efforts to cure any breach or end any violation are unsuccessful, and if termination of this Agreement is not feasible, CE may report BA's breach or violation to the Secretary of HHS, and BA agrees that it shall not have or make any claim(s), whether at law, in equity, or under this Agreement, against CE with respect to such report(s). Provided however, that, if allowed under applicable law, CE shall provide BA with prompt prior written notice thereof to enable BA to seek a protective order or otherwise prevent or contest such report.
- d. *Return or Destruction of Records.* Upon termination of this Agreement for any reason, BA shall return or destroy, as specified by CE, all PHI that BA still



maintains in any form, and shall retain no copies of such PHI. If CE, in its sole discretion, requires that BA destroy any or all PHI, BA shall certify to CE that the PHI has been destroyed. If return or destruction is not feasible, BA shall inform CE of the reason it is not feasible and shall continue to extend the protections of this Agreement to such PHI and limit further use and disclosure of such PHI to those purposes that make the return or destruction of such PHI infeasible.

- e. *Injunctions.* CE and BA agree that any violation of the provisions of this Agreement may cause irreparable harm to CE. Accordingly, in addition to any other remedies available to CE at law, in equity, or under this Agreement (and without derogating from any right of BA), in the event of any violation by BA of any of the provisions of this Agreement, or any explicit threat thereof, CE shall be entitled to seek an injunction or other decree of specific performance with respect to such violation or explicit threat thereof, without any bond or other security being required and without the necessity of demonstrating actual damages. The parties' respective rights and obligations under this Section IX E. shall survive termination of the Agreement.
- f. *Limitation of Liability.* In no event shall any party to this Agreement be liable to the other party for a breach of PHI in an amount in excess of the lesser of (1) the actual damages paid or fines incurred by either Party as a consequence of a breach of PHI or (2) the liability cap and limitations pursuant to the Underlying Agreement. Neither Party shall be liable for consequential or punitive damages or any other type of damages other than actual damages.

10. Miscellaneous Terms

- a. *State Law.* Nothing in this Agreement shall be construed to require BA to use or disclose PHI without a written authorization from an individual who is a subject of the PHI, or written authorization from any other person, where such authorization would be required under state law for such use or disclosure.
- b. *Amendment.* This Agreement may be amended only by a written document executed by both parties to this Agreement. CE and BA agree that amendment of this Agreement may be required to ensure that CE and BA comply with changes in state and federal laws and regulations relating to the privacy, security, and confidentiality of PHI.
- c. *No Third Party Beneficiaries.* Nothing express or implied in this Agreement is intended or shall be deemed to confer upon any person other than CE and BA, and their respective successors and assigns, any rights, obligations, remedies or liabilities.
- d. *Successor to BA.* Upon written notice to CE, BA shall be entitled to assign its rights and obligations hereunder to a successor to the business of BA by whatever form or manner or to an affiliated company of BA.
- e. *Ambiguities/Primacy.* The parties agree that any ambiguity in this Agreement shall be resolved in favor of a meaning that complies and is consistent with applicable law protecting the privacy, security and confidentiality of PHI, including, but not limited to, HIPAA. To the extent that any provisions of this Agreement conflict with the provisions of any other agreement or understanding between the parties, including the Underlying Agreement, this Agreement shall control with respect to the subject matter of this Agreement.



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